

Support Provided

We offer comprehensive information, advice and guidance during every stage of the journey with us.

Please see our Information, Advice and Guidance policy.

Before you join with us...

- One-to-one advice and guidance available on a range of learning and training solutions to make informed choices, on programmes based on their needs, interests and circumstances.
- Identify customers' needs and if necessary, signpost or refer them to suitable
- alternative services.
- We provide support that encourages individuals to successfully engage with us through the application and onboarding stages.
- Opportunities to gain a real-world insights into apprenticeship programmes.

Whilst you are with us...

Apprenticeships

Our unique model of information, advice and guidance provided by learner success coaches, data mentors and technical trainers, that not only allows learners to reach their potential with their apprenticeship through the development of their knowledge, skills and behaviours, but also embeds comprehensive support and development around future career aspirations.

As part of the programme learners are given the opportunity to:

- Develop wider professional skills required for success within the workplace and to take the next step within their career.
- Explore careers learning and opportunities through guests speakers, insights sessions and real-world applications within the programme.
- Receive individualised advice and guidance every 10 weeks during the apprenticeship through progress reviews, which focuses on goals, aspirations and the support required to achieve these ambitions.
- IAG support to enable individuals to make informed choices, on progression routes, based on their needs, interests and circumstances. Access and signposting to further impartial information, advice and guidance relating to careers.

Skills Bootcamps

Cambridge Spark Ltd



Alongside their technical training, learners develop their employability skills through the provision of employability workshops. Topics include:

- Job searching
- LinkedIn
- CV writing
- Interview preparation

In order to support learners with achieving positive job outcomes we work directly with AMS. AMS is an international recruitment partner, who have the expertise and resources to source a broad range of job opportunities suitable for learners studying our programmes. AMS works directly with our learners to tailor their CV and support with the application and interview process.

After you successfully achieve your programmes with us...

Join our alumni community, access insights, network at celebration events and explore next steps.

National Careers Service website

The National Careers Services provides the following support opportunities for all:

- Undertake a skills assessment to match to potential careers
- Exploring careers
- Progressing your career
- Redundancy and losing your job

Matrix

Cambridge Spark has full <u>Matrix accreditation</u>, which is the national quality standard for Information, Advice and Guidance. Throughout the journey we support learners with making informed decisions about their next steps and supporting them to reach their potential.

Cambridge Spark Ltd

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